

BS01-143



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

HOLT, ET AL.

Serial No.: 10/021,049

Filed: December 19, 2001

For: SYSTEMS AND METHODS FOR  
MONITORING NETWORK-BASED  
VOICE MESSAGING SYSTEMS

Art Unit: 2645

Examiner: G. GAUTHIER

12/B  
smc  
4/21/04

AMENDMENT

RECEIVED

Box: Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

APR 16 2004  
Technology Center 2600

Sir:

In response to the Office Action mailed on January 20, 2004, please amend the above-identified application as follows:

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

**Amendments to the Specification:** begin on page 2 of this paper.

**Amendments to the Claims:** reflected in the listing of claims that begins on page 5 of this paper.

**Amendments to the Drawings:** none.

**Remarks:** begin on page 24 of this paper.

B